



We took decisive action in response to COVID-19 to protect the business and our stakeholders. As a result, we are well-placed to capitalise on future opportunities.

Our colleagues throughout the business have been integral to our response, and I would like to thank them all for their continued commitment and support.

→ **Our COVID-19 response**

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→ **Investing in sustainable growth and efficiency**

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→ **Responsible Business**

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